# 2017-2018 Assessment Cycle COLA\_Speech Pathology and Audiology MS

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# Mission (due 12/4/17)

## **University Mission**

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

## **University Values**

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

#### **University Vision**

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

## **College / VP and Program / Department Mission**

#### Mission of College or VP-area

Provide the mission for the College or VP-area in the space provided. If none is available, write "None Available in 2017-2018."

The College of Liberal Arts is dedicated to the advancement of knowledge through teaching, research, and service. The College teaches students to think critically, applying scientific principles and intellectual schema to understand human behavior and society in a diverse world, to express ideas and ideals in a variety of forms, and to understand themselves and others as members of regional and global communities. The intellectual and creative foundations of this enterprise are written and oral communication, analytical and reasoning skills, and the ability to solve problems creatively. Each departmental curriculum presents perspectives from the past, provides an understanding of the present and directs attention to the challenges of the future. As active researchers, faculty in the College work to advance the frontiers of knowledge and our understanding of humanity and the world we live in, and to use that knowledge and understanding to improve the human condition.

## Mission of Program / Department

Provide the program / department mission in the space provided. The mission statement should concisely define the purpose, functions, and key constituents. If none is available, write "None Available in 2017-2018." The Department of Communicative Disorders is dedicated to understanding how communication works and how it breaks down in order to design and implement better ways to prevent communicative disorders as well as design and teach better intervention procedures. Our ultimate mission is to enable individuals with communication disorders to lead richer, full, more productive lives.

## **Attachment (optional)**

Upload any documents which support the program / department assessment process.

# Assessment Plan (due 12/4/17)

# Assessment Plan (Goals / Objectives, Assessment Measures and Criteria for Success)

# Assessment List

Goal/Objective	communication a	and swallowing	g disorders sufficient for entry level positions as a	The student will demonstrate knowledge of the nature of speech, Language and hearing and of communication and swallowing disorders sufficient for entry level positions as a speech-language pathology clinical fellow.(Imported) SLO - Student Learning Outcome/Objective (academic units);				
Legends	SLO - Student Le	earning Outco	ome/Objective (academic units);					
Standards/Outcomes								
	Identifier Description							
	Student SI.Stu 1.KPI 4	in high impact						
Assessment Measures	Assessment Measure	Criterion		Attachments				

Goal/Objective			knowledge of principles and methods of preventions with communication and swallowing disorders.(I			
Legends	SLO - Student Lo	earning Outco	me/Objective (academic units);			
Standards/Outcomes						
	Identifier Description					
	Student SI.Stu 1.KPI 4	ident SI	Improve student success through engagement practices.	in high impact		
Assessment Measures						
	Assessment Measure	Criterion		Attachments		
	Direct - Licensure Exam	Student scores on three sub-tests of the PRAXIS exam will be used to measure student progress. The sub-tests used include foundations and professional practice; screening, assessment, evaluation and diagnosis; and planning, implementation and evaluation of treatment. The goal is for		be used to measure student progress. The sub-tests use include foundations and professional practice; screening assessment, evaluation and diagnosis; and planning,		

	addition, our students' scores should be within 3 % points of national averages on all sub-tests.	

Goal/Objective	The student will demonstrate a minimum level of clinical competence in the areas of evaluation intervention and interaction with clinic/patient populations with various types and severity of communication and/or related disorders, differences and disabilities.(Imported)				
Legends	SLO - Student Lea	arning Outco	ome/Objective (academic units);		
Standards/Outcomes					
	Identifier				
	Identifier   Description     Student SI.Student SI   Improve student success throup ractices.			ugh engagement in high impact	
Assessment Measures	Assessment Measure	Criterion		Attachments	
	Direct - Observation of clinical performance	competer clinical pr Knowledg goal is that program v evaluation	dent is evaluated on the above clinical ncies by the supervisors each semester of acticum using the CODI Student Clinician ge and Skills Acquisition rating form. The at 100% of students graduating from the will attain an average rating of 4.0 across n, treatment and professional practice. esents the semi-independent level	OffCampus_Eval.xls	

Goal/Objective	The student will demonstrate knowledge of the processes used in research and the integration of research principles into evidenced-based practice.(Imported)			
Legends	SLO - Student Lear	ning Outcome/Objective (academic units);		
Standards/Outcomes				
	Identifier	Description		
	Student Improve student success through engagement in high impact practices.   SI.Student SI practices.			
	Student SI.Student SI 3.KPI 10	Promote a comprehensive chain of research mentoring for graduate students via student-faculty interactions, peer activities, and apprenticeships.		
Assessment Measures				

Assessment Measure	Criterion	Attachments
Direct - Project	Clinical action research projects developed in CODI 550 will be evaluated by at least 2 faculty members using a rubric designed to evaluate action research (see attached). Faculty members will rate projects independently during a poster competition held during the CODI graduate conference each spring. The goal is that 100% of our students will be rated at Level 2 (Novice) or higher with 50% of our students rated at Level 3 (proficient).	CODI_Action_Research_Rubric.doc

Goal/Objective		The student will demonstrate knowledge of ethical conduct, ASHA Code of Ethics and contemporary professional issues.(Imported)				
Legends	SLO - Student Lo	earning Outco	ome/Objective (academic units);			
Standards/Outcomes						
	Identifier		Description			
	Student SI.Student SI 1.KPI 4		Improve student success through engagement in high impact practices.			
Assessment Measures	Assessment Measure	Criterion		Attachments		
	Direct - Capstone Assignment	discussed i evaluated b writing rubr aspects of summaries evaluation. agreement goal is that of 3 (Effect appropriate perspective	nmaries of the ethics topic n Capstone Seminar will be by 2 faculty members using a 4 point ic with emphasis on knowledge their writing. Approximately 1/2 of will be chosen randomly for Scores will be compared and reached on any discrepancies. The 100% of students will earn a rating ive) or above on the eness, accuracy, extensiveness and e aspects of the writing rubric with rated as 4 (outstanding).	CODI_Writing_Rubric.doc		

The student will demonstrate skill in written communication sufficient for entry into professional practice.(Imported)					
SLO - Student Learning Outcome/Objective (academic units);					
Assessment Measure	Criterion	Attachments			
Direct - Written Assignment	First drafts of clinical reports from second year students will be evaluated by 2 faculty members using the 4 point writing rubric and focusing on perspective, structure and coherence. Scores will be compared across raters and agreement reached on any discrepancies. The goal is that 80% of students will earn a rating of 3 (effective) or above on the structural components of the writing rubric with 20% rated at the level of 4 (outstanding)	CODI_Writing_Rubric.doc			
	Assessment Measure Direct - Written	Assessment Measure Criterion   Direct - Written Assignment First drafts of clinical reports from second year students will be evaluated by 2 faculty members using the 4 point writing rubric and focusing on perspective, structure and coherence. Scores will be compared across raters and agreement reached on any discrepancies. The goal is that 80% of students will earn a rating of 3 (effective) or above on the structural components of the writing rubric			

Program / Department Assessment Narrative

The primary purpose of assessment is to use data to inform decisions and improve programs (student learning) and departments (operations); this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. In the space below, describe the program's or department's overall plan for improving student learning and/or operations (the "assessment plan"). Consider the following:

1) What strategies exist to assess the outcomes?

2) What does the program/department expect to achieve with the goals and objectives identified above?

3) How might prior or current initiatives (improvements) influence the anticipated outcomes this year?

4) What is the plan for using data to improve student learning and/or operations?

5) How will data be shared within the Program/Department (and, where appropriate, the College/VP-area)?

## **Assessment Process**

Our assessment plan this cycle for the Master's program has two related goals. First we want to make sure that our students continue to graduate with a comparable set of knowledge to students graduating from Master's programs across the country but more importantly across the state as these are the individuals that our students compete with for jobs. Secondly, we want to make sure that our students are not only employable but sought out by employers because of their ability to think critically about how to approach therapy with every individual they treat rather than to apply cookie-cutter therapy to every child or adult on their caseload. We expect that if we achieve all of the goals identified above, we will be developing well-rounded professionals. Based on results of the prior cycle, we identified professional writing as a potential weakness and will institute a couple of strategies this cycle to address this goal. One is to try to infuse specific guidance and direction on professional writing in the first year so that when we evaluate student products in the second year, we can expect to find stronger samples. We also identified a drop in our students scores when compared to both state and national averages on the national certification exam. Other programs have experienced good results with specific classes addressing a review of the information covered on the exam as well as practice with the specific format of the exam. Because our pass rate on the exam is still very good, we don't plan to require a class, but we will infuse some of this information into either the clinical practicum course as a series of staffings or as part of the Capstone seminar which

students take in place of a comprehensive exam or thesis.

# Results & Improvements (due 9/15/18)

# **Results and Improvement Narratives**

Assessment List Findings for the Assessment Measure level for The student will demonstrate knowledge of the nature of speech, Language and hearing and of communication and swallowing disorders sufficient for entry level positions as a speech-language pathology clinical fellow.(Imported)

Goal/Objective		and swallowing	owledge of the nature of disorders sufficient for er w.(Imported)		
Legends	SLO - Student L	earning Outcom	ne/Objective (academic u	inits);	
Standards/Outcomes					
	Identifier		Description		
	Student SI.Stu 1.KPI 4	udent SI	Improve student success practices.	s through engager	ment in high impact
Assessment Measures		-			
	Assessment Measure	Criterion			
	Direct - Licensure Exam	(PRAXIS Sp is that 95% of 50% or great	take the National Exam in ecialty Exam)within 9 mc of our students will attain ter scoring in the average igh performance range (:	onths of graduation the official passin e performance ran	n. The program goal g score of 162 with
Assessment Findings					
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Licensure Exam	Has the criteric All students tal the National Exam in Speed Language Pathology (PRAXIS Specialty Exam)within 9 months of graduation. Th program goal i that 95% of ou students will	ke is passing the national ch certification exam and the program met this goal with 95% of students who took the exam in the 2017-18 exam cycle attaining s the passing		- Assessment Process: Targets / Criteria for Success changed: There is very little room for improvement in this objective which shows that our program is doing well preparing students for certification and licensing. For

162 with 50% or greater scoring in the averagenational average performanceexpectations to 60% scoring within the national average162 with 50% or greater scoring in the averagenational average performanceexpectations to 60% scoring within the national average
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# Assessment List Findings for the Assessment Measure level for The student will demonstrate knowledge of principles and methods of prevention, assessment and intervention for individuals with communication and swallowing disorders.(Imported)

Goal/Objective			owledge of principles an vith communication and		
Legends	SLO - Student L	earning Outcom	e/Objective (academic	units);	
Standards/Outcomes					
	Identifier		Description		
	Student SI.Stu 1.KPI 4		Improve student success through engagement in high impact practices.		
Assessment					
Measures	Assessment Measure	Criterion			
	Direct - Licensure Exam	measure stud professional p and planning the average 9	es on three sub-tests of lent progress. The sub- practice; screening, ass implementation and ev 6 correct on all 3 sub-te res should be within 3 9	tests used include essment, evaluation valuation of treatments to exceed 70%	foundations and on and diagnosis; ent. The goal is for 6. In addition, our
Assessment Findings					
-	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Licensure Exam	Has the criterio Student scores three sub-tests the PRAXIS ex	on on all three of subtests		- Curricular Change : While the criterion was met for this objection,

will be used to measure student	with scores of 73.5% on	we noted that our students were
progress. The sub-	foundations and	below the national
tests used include	professional	average on the
foundations and	practice, 73 %	assessment
professional	on assessment	subtest. Coupled
practice;	and 75% on	with a slight dip in
screening,	treatment falling	competency
assessment,	within 3% points	ratings evaluated
evaluation and	of national	for SLO3, we feel
diagnosis; and	averages. Our	that additional
planning,	students	focus on the
implementation	outpaced the	assessment
and evaluation of	national	process is
treatment. The	average on the	warranted.
goal is for the	treatment	Through
average % correct	subtest, were	implementation of
on all 3 sub-tests	comparable on	a new professional
to exceed 70%. In	foundations and	seminar, increased
addition, our	below on	focus will be
students' scores	assessment.	placed on
should be within 3		assessment and
% points of		opportunities for
national averages		conducting
on all sub-tests.		assessments will
been met yet?		be increased in the
Met		clinic.

Assessment List Findings for the Assessment Measure level for The student will demonstrate a minimum level of clinical competence in the areas of evaluation, intervention and interaction with clinic/patient populations with various types and severity of communication and/or related disorders, differences and disabilities.(Imported)

Goal/Objective	The student will demonstrate a minimum level of clinical competence in the areas of evaluation, intervention and interaction with clinic/patient populations with various types and severity of communication and/or related disorders, differences and disabilities.(Imported)						
Legends	SLO - Student Lear	rning Outc	ome/Objective (academic units);				
Standards/Outcomes							
	Identifier	Identifier Description					
	Student SI.Stude 1.KPI 4	ent SI	Improve student success through engagement in high impact practices.				
Assessment Measures							
	Assessment Measure						
	Direct - Observation of	Each student is evaluated on the above clinical competencies by the supervisors each semester of clinical practicum using the CODI Student Clinician Knowledge and Skills Acquisition rating form. The goal is that					

	performance		oss evaluation, tre semi-independent		ssional practice.
essment lings	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Observation of clinical performance	Has the criterion Each student is evaluated on the above clinical competencies by the supervisors each semester of clinical practicum using the CODI Student Clinician Knowledge and Skills Acquisition rating form. The goal is that 100% of students graduating from the program will attain an average rating of 4.0 across evaluation, treatment and professional practice. This represents the semi-independent level been met yet? Met	All graduating students achieved a rating of semi- independent on all aspects of the the scale. They achieved an average rating of 4.33 on evaluation skills, 4.66 on treatment skills and 4.69 on professional practice.		- Curricular Cha : Graduating students consistently achieve proficie ratings of semi- independence in the areas of evaluation, intervention and interaction with clients. Howeve clinical evaluation competency has been consistent rated lower than treatment and professional practice for seve assessment cyc and is an area to the faculty feel needs strengthening. In order to further develop competency in evaluation proficiency, spe assessment modules will be developed and included as components in a new clinical professional seminar that will implemented thi academic year.

# Assessment List Findings for the Assessment Measure level for The student will demonstrate knowledge of the processes used in research and the integration of research principles into evidenced-based practice.(Imported)

Goal/Objective	The student will demonstrate knowledge of the processes used in research and the integration of research principles into evidenced-based practice.(Imported)						
Legends	SLO - Student Learning Outcome/Objective (academic units);						
Standards/Outcomes							
	Identifier	Description					
	Student SI.Student SI 1.KPI 4	Improve student suc practices.	Improve student success through engagement in high impact practices.				
	Student SI.Student SI 3.KPI 10	Promote a comprehensive chain of research mentoring for graduate students via student-faculty interactions, peer activities, and apprenticeships.					
Assessment Measures							
	Assessment Measure	Criterion					
	Direct - Project	Project Clinical action research projects developed in CODI 550 will be evaluated by at least 2 faculty members using a rubric designed to evaluate action research (see attached). Faculty members will rate projects independently during a poster competition held during the CODI graduate conference each spring. The goal is that 100% of our students will be rated at Level 2 (Novice) or higher with 50% of our students rated at Level 3 (proficient).					
Assessment Findings							
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
	Direct - Project	Has the criterion Clinical action research projects developed in CODI 550 will be evaluated by at least 2 faculty members using a rubric designed to evaluate action research (see attached). Faculty members will rate projects independently during a poster competition held during the CODI graduate conference each spring. The goal is that 100% of our students will be rated at Level 2 (Novice) or higher with 50% of our	This student learner objective was not evaluated this cycle. It will be evaluated in the 2018-19 cycle.				

	students rated at Level 3 (proficient). been met yet?		

# Assessment List Findings for the Assessment Measure level for The student will demonstrate knowledge of ethical conduct, ASHA Code of Ethics and contemporary professional issues.(Imported)

Goal/Objective	The student will demonstrate knowledge of ethical conduct, ASHA Code of Ethics and contemporary professional issues.(Imported)						
Legends	SLO - Student Learning Outcome/Objective (academic units);						
Standards/Outcomes							
	Identifier	Identifier Description					
	Student SI.Stu 1.KPI 4	udent SI	Improve student success through engagement in high impact practices.				
Assessment							
Measures	Assessment Measure	Criterion					
	Direct - Capstone AssignmentWritten summaries of the ethics topic discussed in Capstone Seminar will be evaluated by 2 faculty members using a 4 point writing rubric with emphasis on knowledge aspects of their writing. Approximately 1/2 of summaries will be chosen randomly for evaluation. Scores will be compared and agreement reached on any discrepancies. The goal is that 100% of students will earn a rating of 3 (Effective) or above on the appropriateness, accuracy, extensiveness and perspective aspects of the writing rubric with 40% being rated as 4 (outstanding).						
Assessment Findings		1		1			
	Assessment Measure	Criterion		Summary	Attachments of the Assessments	Improvement Narratives	
	Direct - Capstone Assignment	Has the criter Written summ the ethics top discussed in Capstone Se will be evaluat faculty memb using a 4 poin rubric with en on knowledge aspects of the writing. Approximatel summaries w	naries of nic minar nted by 2 pers nt writing nphasis e eir y 1/2 of	Student ethics summaries were rated with the majority falling at the effective level but only 94% scored at the effective level or above and only 27% were rated as outstanding.		- Pedagogical Change : More robust training centered on ethics will be provided through the new professional seminar with introduction to ethics in the first year of clinic and advanced training modules for the	

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	chosen randomly for	second year
	evaluation. Scores	clinicians.
	will be compared and	- Assessment
	agreement reached	Process:
	on any discrepancies.	Measures
	The goal is that 100%	changed: A
	of students will earn a	committee of
	rating of 3 (Effective)	faculty will
	or above on the	reevaluate the
	appropriateness,	way that we are
	accuracy,	assessing student
	extensiveness and	competence in
	perspective aspects	the area of ethics.
	of the writing rubric	Ethics papers
	with 40% being rated	from Capstone
	as 4 (outstanding).	Seminar will
	been met yet?	continue to be
	Not met	evaluated but we
		will design a more
		appropriate
		evaluation
		instrument.
	· · · ·	<u> </u>

# Assessment List Findings for the Assessment Measure level for The student will demonstrate skill in written communication sufficient for entry into professional practice.(Imported)

Goal/Objective	The student will demonstrate skill in written communication sufficient for entry into professional practice.(Imported)						
Legends	SLO - Student Le	SLO - Student Learning Outcome/Objective (academic units);					
Standards/Outcomes							
Assessment Measures							
	Assessment Criterion Measure						
	Direct - Written Assignment	First drafts of clinical reports from second year students will be evaluate by 2 faculty members using the 4 point writing rubric and focusing on perspective, structure and coherence. Scores will be compared across raters and agreement reached on any discrepancies. The goal is that 8 of students will earn a rating of 3 (effective) or above on the structural components of the writing rubric with 20% rated at the level of 4 (outstanding)					
Assessment Findings							
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		

Direct - Written Assignment	Has the criterion First drafts of clinical reports from second year students will be	This objective was not assessment this cycle. It	
	evaluated by 2 faculty members using the 4 point writing rubric and focusing on perspective,	will be assessed in the 2018-19 cycle.	
	structure and coherence. Scores will be compared across raters and agreement reached on	-,	
	any discrepancies. The goal is that 80% of students will earn a rating of 3 (effective) or		
	above on the structural components of the writing rubric with 20% rated at the level of 4 (outstanding) been met		
	yet?		

# Reflection (Due 9/15/18)

## Reflection

The primary purpose of assessment is to use data to inform decisions and improve programs and operations; this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. Recalling this purpose, respond to the questions below.

1) How were assessment results shared in the program / department? Please select all that apply. If "other", please use the text box to elaborate. Distributed via email Presented formally at staff / department / committee meetings (selected) Discussed informally Other (explain in text box below)

## 2) How frequently were assessment results shared?

Frequently (>4 times per cycle) Periodically (2-4 times per cycle) Once per cycle (selected) Results were not shared this cycle

## 3) With whom were assessment results shared?

Please select all that apply. Department Head (selected) Dean / Asst. or Assoc. Dean Departmental assessment committee (selected) Other faculty / staff (selected)

# 4) Consider the impact of prior applied changes. Specifically, compare current results to previous results to evaluate the impact of a previously reported change. Demonstrate how the use of results improved student learning and/or operations.

Based upon prior evaluation cycles and the changes implemented, we were able to meet 3 of the 4 SLOs evaluate. In the SLO focused on ethics were able to identify areas for advanced instruction. We also identified an opportunity to revisit the assessment of the instrument used to evaluate ethics.

# 5) Over the past three assessment cycles, what has been the overall impact of "closing the loop"? Provide examples of improvements in student learning, program quality, or department operations that are directly linked to assessment data and follow-up analysis.

The cumulative efforts towards closing the loop have resulted in the design and implementation of a professional seminar to tailor clinical instruction to the needs of the students. It allows the program flexibility to individualize instruction for specific cohorts of students. The assessments and resulting modifications have moved us closer towards meeting the aspects of our strategic plan for integrating classroom instruction into clinical practices.

## **Attachments (optional)**

Upload any documents which support the program / department assessment process.